Scenario Prompt   
For Midjourney and Google Veo 3 Video   
  
\*\*TASK:\*\*

Create a full scenario-based training module focused on customer support for a new software upgrade.

The deliverables must include:

1. One realistic training scenario between a support agent and a customer

2. Five MidJourney image prompts with visual consistency (same characters and environment)

3. A short action prompt and spoken script for each image that will be used in VO3 to create 8-second video clips

4. Each spoken script must sound natural, fit within 8 seconds, and include realistic tone and pacing

\*\*ROLE:\*\*

Act as a training developer, scenario writer, and MidJourney prompt engineer. Ensure instructional quality, cinematic visual design, and realistic dialogue.

\*\*AUDIENCE:\*\*

This training is for customer support professionals learning how to handle calls about a recent software update. Learners need to see good practices modeled.

\*\*CREATE:\*\*

The customer is frustrated that a feature they use daily has been removed in a recent software upgrade. The support agent must calm the customer, validate their frustration, and walk them through the new way to perform the same task.  
  
Provide the output in the following structure:

### 🟦 Scenario Title:

[Title of the scenario]

### 🟪 Background:

[Brief situation summary]

### 🟩 Characters:

- \*\*Support Agent:\*\* [description]

- \*\*Customer:\*\* [description]

### 🟨 Scenario Objective:

[Clear skill the learner should take away]

## ⬛ Scene Breakdown

For each of the following scenes, provide:

- \*\*Scene Name:\*\*

- \*\*MidJourney Image Prompt:\*\*

- \*\*VO3 Action Prompt:\*\*

- \*\*VO3 Spoken Script:\*\*

Create 5 total scenes:

1. Frustrated Customer (opening)

2. Empathetic Agent Response

3. Customer Objection / Doubt

4. Agent Showing the Fix

5. Customer Accepting the Solution

Style: Photorealistic, cinematic, 16:9 aspect, consistent lighting, expressions, and clothing. Use `--style raw` and `--v 7` in MidJourney and keep characters visually consistent using a seed value.

\*\*INTENT:\*\*

Model effective emotional intelligence, product knowledge, and user guidance. Create both the visual and verbal assets for an interactive training scenario.